

STANDARD WARRANTY

COASTAL SOURCE warrants its goods against defects in material and functionality. At COASTAL SOURCE's sole discretion, COASTAL SOURCE will either repair or replace (at no charge) any properly installed and maintained COASTAL SOURCE goods that fail under normal operating conditions within the specified warranty period noted below. All goods are warranted from the date of invoice, provided they are returned to the corporate office for inspection (transportation prepaid) and determined defective under the terms of the warranty. This warranty covers only equipment manufactured by COASTAL SOURCE and does not extend to transportation, installation, labor compensation, or replacement charges, nor does it apply to any equipment of another manufacturer used in conjunction with COASTAL SOURCE equipment. Our warranty becomes null and void in the event of damage to the product resulting from breakage due to abuse or misuse; repairs, alterations or modifications of the product by anyone other than authorized representatives thereof; damage resulting from accidents, vandalism, acts of nature, and improper use. See Lifetime Care Program for additional options.

RESIDENTIAL WARRANTY

- All COASTAL SOURCE fixtures, patented Coastal Connectors™, waterfront lighting fixtures, architectural lighting fixtures, LED lamps & modules, speakers, and transformers have a five (5) year limited warranty.
- All COASTAL SOURCE lighting/audio electronic components, amplifiers, timers, and photocells have a two (2) year limited warranty.

COMMERCIAL OR NON-RESIDENTIAL LIMITED WARRANTY

- All COASTAL SOURCE fixtures, patented Coastal Connectors™, waterfront lighting fixtures, architectural lighting fixtures, speakers, transformers, LED lamps & modules, lighting/audio electronic components, amplifiers, and photocells have a two (2) year limited commercial warranty.

LIFETIME DEALER INSTALLED WARRANTY (LANDSCAPE LIGHTING ONLY)

COASTAL SOURCE warrants its goods against defects in material and functionality when the complete COASTAL SOURCE landscape lighting system is professionally installed and maintained by a certified COASTAL SOURCE dealer/installer. The complete COASTAL SOURCE landscape lighting system consists of professionally installed transformer(s), patented Coastal Connectors™, and fixtures (excluding LED lamps, modules and accessories). At COASTAL SOURCE's sole discretion, COASTAL SOURCE will either repair or replace (at no charge) any professionally installed and maintained COASTAL SOURCE products that fail under normal operating conditions for the original owner. This is a residential warranty on landscape lighting systems *only* and does not apply to commercial or non-residential use.

FILING A CLAIM

To file a warranty claim, please contact us to receive a Return Materials Authorization number (RMA) and a return shipping label:

COASTAL SOURCE
WARRANTY CLAIMS DEPARTMENT
1.800.719.1996
warranty@coastalsource.com

Please include your contact information, a copy of your receipt and reason for the return.

LIFETIME CARE PROGRAM

Coastal Care doesn't stop when the warranty expires and it doesn't matter what happens to your COASTAL SOURCE product, we're always here to help. No matter what occurs during (non-covered damage) or after our COASTAL SOURCE warranty, including wear & tear, abuse, even acts of God such as lightning, hurricanes and floods, you can directly return your COASTAL SOURCE product (or whatever is left of it) to us and pay only half the current retail price for a brand new replacement— no questions asked.

Rest assured, even if disaster strikes you will never have to pay full price to replace a COASTAL SOURCE product.

The Lifetime Care Program is subject to current in-stock products. This program does not apply to consumable products such as lamps, tiki torch wicks, o-rings, etc.